

# Alfredo Armada

Systems administrator and IT process improvement

I aim to contribute with my practical experience and skills to the goals of digital development of companies that want to achieve up-to-date and ongoing improvement on the services they provide and the image they project, by making their digital tools accessible, secure, transparent and user-friendly.

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🌐 www.alfredo.pro

## WORK EXPERIENCE

### ATM NETWORK DEPUTY MANAGER

Banco BHD Leon

01/2013 - 12/2022

Santo Domingo - Republica Dominicana

*Achievements/Tasks*

- Automatic ATM reporting systems.
- Continuous improvement of ATM transactions.
- Design and implementation of digital images for ATM promotions
- Continuous improvement of services of more than 1400+ ATMs
- Analist Helpdesk IT

### Freelace freelance

01/2008 - Present

*Achievements/Tasks*

- IT Technical Support.
- Database Administrator.
- Linux/Unix/Win Server Administration.
- Domain Controller Administrator.
- Implementation of security to prevent malicious executions and fraud

## EDUCATION

### PHISHING/FRAUD PREVENTION FOR BANKS AND BUSINESSES

Banco BHD Leon

01/2018 - 01/2021

Santo Domingo - Republica Dominicana

*Courses*

- Training to be used for the beginnings of certification as an ethical hacker.

### CISCO CERTIFIED NETWORK ASSOCIATE

Instituto Tecnológico de Santo Domingo

01/2012 - 01/2014

Santo Domingo - Republica Dominicana

*Courses*

- Complete experience all the modules 1-4 CCNA.

## SKILLS

CMS/WORDPRESS

ORACLE/MYSQL

LINUX/WIN

HTML/PHP/JAVASCRIPT/CSS

SEO/Web Dev

## PERSONAL PROJECTS

<https://www.alfredo.pro> (01/2021 - Present)

- News about current technology, tips, system security tips and social engineering

## LANGUAGES

Spanish

*Native or Bilingual Proficiency*

English

*Professional Working Proficiency*